

Mod. 1099

H.265 1080P IP Cameras

IP Bullet Camera Ref. 1099/200



IP Bullet Camera Ref. 1099/202



IP Dome Camera 1099/300



IP Dome Camera 1099/302





Starlight IP Bullet Camera Ref. 1099/201

urmet

Starlight IP Bullet Camera Ref. 1099/203

Starlight IP Dome Camera 1099/301



Starlight IP Dome Camera 1099/303



Vandal IP Dome 1099/304



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1 INTRODUCTION

Thank you for purchasing our integrated and developed network camera products for network video monitoring. Our range includes the following products: Storage Network Bullet, Wireless Storage Network Bullet, IR Network Dome, IR Network Weather-Proof and High-Speed Network Ball cameras. Individual high-performance SOC chips are used in the media processor for audio/video capture, compression and transmission/transfer. An h.265 standard encryption algorithm ensures clear and smooth video representation, as well as a high transfer capacity. The integrated Web server offers users access to real-time surveillance and remote control of the front-end camera through the Internet Explorer browser. The network cameras are easy to install and operate. They are ideal for large and medium-sized companies, governmental projects, large malls, supermarket chains, intelligent buildings, hotels, hospitals, schools and other public

Instructions:

- > For the purpose of this manual, IP camera refers to a network camera.
- > The default factory IP address for the IP camera is 192.168.1.168.
- The default factory administrator username for the IP camera is admin (in lowercase) and the password is admin (in lowercase).
- > The default Web port number is 80 and the default client port number is 9988.

places, as well as for applications that requiring remote network video transmission and monitoring.

Statement:

Some information contained in this manual may differ from the actual product. For any problems that cannot be solved with the help of this manual, please contact our technical support or an authorised dealer. This manual may be subject to change without prior notice.

2 **PRODUCT DESCRIPTION**

URMET S.p.A. Ref. 1099/200, Ref. 1099/201, Ref. 1099/202, Ref. 1099/203, Ref. 1099/300 and Ref. 1099/301, Ref. 1099/302, Ref. 1099/303 and Ref. 1099/304 are 2 MegaPixel IP cameras that can be controlled by TCP/IP network connections.

2.1 TECHNICAL CHARACTERISTICS

- > High-performance Hisilicon media processor with advanced functions.
- > CMOS progressive sensor.
- Optimised H.265 video compression algorithms; multi-stream transmission ensures high definition images on both narrowband and wideband.
- Support simultaneous connection of up to 10 video streams (if the IP camera is connected to the NVR, the NVR will occupy 3 streams, leaving 7 free video streams. If IP camera is connected to the Browser only, 10 streams will be available).
- > SD Card support up to 128GB (for camera models with varifocal and motorized lenses).
- The integrated Web Server allows multi-browser use (Internet Explorer, Firefox Mozilla up to version 5.1 and Safari 6.0 for MAC O.S.) for real-time on-site monitoring, setup and management.
- > Managed through Urmet UVS client software.
- Mobile software for the following platforms: iOS (Iphone and iPad), Android (smartphones and tablets).
- Remote system firmware updates.
- Support LAN and Internet.
- Support ONVIF and RSSP protocols.
- Support multiple network protocols, such as TCP/IP, UDP, ICMP, HTTP, HTTPS, FTP, DHCP, DNS, DDNS, RTP, RTSP, RTCP, PPPoE, NTP, UPnP, SMTP, SNMP, IGMP, 802.1X, QoS, IPv6 and Bonjour.
- Support motion detection alarm function (the user can set the area and sensitivity) and sensor/alarm out function (for camera models with motorised lenses and box cameras).
- Support privacy zone function.
- POE (optical) power supply function.
- Support snapshot. Image upload via FTP or E-mail.
- Log Support: System logs, network logs, parameter logs, alarm logs, user logs, recording logs, storage logs and all logs.
- Intelligent video analysis function (Perimeter intrusion detection, line crossing detection, stationary object detection, etc.).
- Reset Button supported (where included).
- Support automatic download recovery function. Automatic connection in the event of network interruption.

Note: The specifications of the different products may vary slightly.

2.2 OPENING THE BOX

Check that the packaging and the contents are not visibly damaged. Contact the retailer immediately if parts are either missing or damaged. Do not attempt to use the device in this case. Send the product back in its original packaging if damaged.

ACCESSORIES PROVIDED

- I IP camera unit
- 1 installation bag
- > 1 Quick Guide and 1 Appendix containing instructions for proper installation
- > 1 Mini-CD containing Urmet Software

***IMPORTANT NOTE:**

Accessories may be changed without prior notice.

2.3 WARNINGS

Power supply

- > Before connecting the equipment to the electrical outlet, ensure that the nameplate specifications match those of the mains power supply.
- > It is advisable to install a suitable disconnection and protection switch upstream from the equipment.
- > In the event of failure or malfunction, disconnect the power supply at the main switch.
- Use only the power supply unit provided with the product.

Safety precautions

- Keep the device away from rain and humidity to prevent the risk of fire and electrocution. Do not introduce any material (solid or liquid) inside it. If this should accidentally occur, disconnect the device from the mains and have it inspected by qualified personnel.
- > Never open the device. In all cases, contact qualified personnel or an authorised service centre for repairs.
- > Keep the device away from children, to prevent accidental damage.
- > Do not touch the device with wet hands to prevent electrical shock or mechanical damage.
- > Do not use the device if it falls or if the external casing is damaged. Continued use of the device in such conditions could cause an electric shock. Contact the retailer or authorised installer.

Installation precautions

- > Do not install the camera in places exposed to rain or humidity. In these situations, use the special cases.
- Avoid pointing the camera directly towards sunlight or other intense sources of light, even when switched off; the subject to be filmed should not be against the light.
- > Avoid pointing the camera towards reflecting objects.
- > The presence of certain types of light (e.g. coloured fluorescent light) can distort the colours.
- > Do not position this device on an unstable surface, such as a tottering or slanted table. The device could fall, causing injury or mechanical failures.
- > Stop using the device if water or some other material penetrates inside it, to prevent risk of fire or electrocution. In such cases, contact the retailer or authorised installer.
- > Do not cover the device with a cloth while it is running to prevent deformation of the external casing and overheating of internal parts, causing risk of fire, electrocution and mechanical failure.
- Keep magnets and magnetised objects away from the device to prevent faults.
- > Do not use the device in the presence of smoke, vapour, humidity, dust or intense vibrations.
- Do not operate the device immediately after moving it from a cold place to a warm place and vice versa. Wait on average for three hours: this will allow it to adapt to the new environment (temperature, humidity, etc.).

Precautions for use

- Check that the device is not damaged after removing it from the packaging.
- > Ensure that the working environment is not too humid and that the temperature is within the indicated range.
- > Avoid pointing the camera towards sunlight to prevent damage to the sensor.

Cleaning the device

- > Rub gently with a dry cloth to remove dust and dirt.
- > Dip the cloth in neutral detergent if dirt cannot be removed with a dry cloth alone.
- Do not use spray products to clean the device. Do not clean the device using volatile liquids (such a petrol, alcohol, solvents, etc.) or chemically treated cloths to prevent deformation, deterioration or scratches to the paint finish.
- > Disconnect the device from the electrical outlet before any cleaning or maintenance operations.

Recording images

- This device is not designed as a burglar system but mainly to transmit and record video images. Urmet S.p.A. cannot be held liable for loss or damage due to theft from the user's premises.
- Make a test recording before using the device to ensure that is working correctly. Please note that Urmet S.p.A. is not liable for any loss of stored data or damage caused by incorrect installation, improper use or malfunctioning of the device.
- This device contains precision electronic components. Protect the device from bumps and jolts to ensure proper recording of images.

Privacy and Copyright

- > The IP camera is designed for CCTV systems. The recording of images is subject to the laws in force in the country of use. Recording of images protected by copyright is forbidden.
- Product users are responsible for checking and complying with all local rules and regulations regarding monitoring and the recording of video signals. The manufacturer SHALL NOT BE LIABLE for any use of this product that is not in compliance with the laws currently in force. For more information see <u>http://www.garanteprivacy.it</u>.

Firmware upgrade

> You are advised to refer periodically to URMET S.p.A. Customer Service Technical Assistance to check the availability of firmware updates.

Network configuration

- The camera default setting is DHCP mode. If the installation network does not support dynamic addressing (DHCP), the device will automatically switch to the factory-set IP address 192.168.1.168. The Urmet "Device Search Tool" software can be used to change the IP address and other network settings to prevent conflict with other devices on the network.
- Once the camera is properly connected and configured on the IP network, its video and settings can be viewed from a PC or smartphone.

Network connections

- > When connecting a remote PC (using client software or a browser), it should be borne in mind that any video channel used on the PC will have a "unicast" connection (TCP, RTP, UDP).
- > The device can support up to 10 "unicast" connections, thus the video stream can be viewed from a maximum of 10 remote devices (PC or smartphone) at the same time, depending on the available bandwidth.

3 OVERVIEW

3.1 RANGE OF APPLICATION

These network cameras with their powerful image processing capacity can be used in various public places, such as malls, supermarkets, schools, factories and workshops, as well as in environments requiring HD images, such as banks and traffic control systems, as illustrated in the figure below:



3.2 PRODUCT DESCRIPTION

An IP camera is an online digital surveillance camera, equipped with a web server and capable of independent operation, providing the user with access to real-time monitoring from any location through a web browser or client software. These IP cameras feature the most advanced HiSilicon solution: an integrated media processing platform for audio/video capture, compression and network transmission on a single board. It is compliant with High Profile H.264/ H265 coding standards. Remote users can have access to real-time monitoring by entering the IP address or domain name of the IP camera in the web browser. This network camera solution is suitable for residential or business environments, as well as a wide range of situations that require remote network video monitoring and transmission. The IP cameras are easy to install and operate.

The cameras can be controlled by several users with different levels of authorisation.

The IP cameras allow mobile detection and sending of e-mails and snapshots in cases of emergency; if an SD card is included, the image or video snapshots can be stored in the card for subsequent retrieval.

3.3 OPERATING ENVIRONMENT

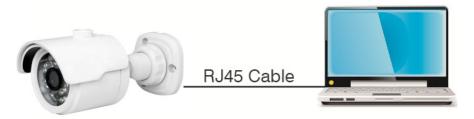
Operating system: Windows 7/Windows 8/Windows 2008 (32/64-bit), Windows 2003/Windows XP/Windows 2000 (32-bit) CPU: Intel Core Duo II processor or higher Memory: 1G or more Video memory: 256M or more Display: 1024 × 768 or higher resolution Internet Explorer 6.0 or later

4 DEVICE CONNECTION

The IP camera can be connected in two ways:

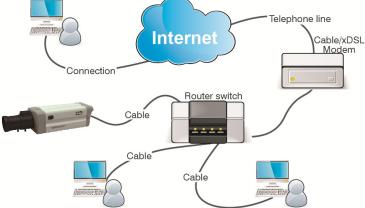
Connection to a PC

Connect the IP camera to the PC using a direct network cable, with the power input connected to a 12VDC adaptor, and enter the IP addresses of the PC and the camera in a network segment. The IP camera will communicate with the PC within one minute after being switched on if the network is working properly.

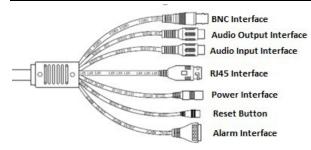


Connection to a router/switch

This solution is more commonly used to connect the IP camera to the Internet; in this case, the camera and the PC are connected to the LAN ports of a router/switch and the gateway of the camera is set to the IP address of the router.



4.1 IP CAMERA CONNECTOR LAYOUT (WHERE PRESENT)

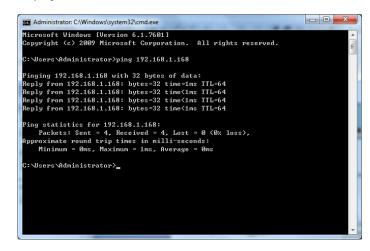


- 1. BNC Interface: Local video signal output.
- 2. Audio Output Interface: RCA female head (white), can connect with external devices, such as speakers.
- 3. Audio Input Interface: RCA female head (red), can connect with input devices, such as a microphone.
- 4. RJ45 Interface (Network Interface): Connector for a RJ45 network cable.
- 5. Power Interface: DC 12V.
- 6. Reset Button: The device will restore the default settings if this button is pressed and held for 3 seconds.
- 7. Alarm Interface: Including alarm input and output interface. (3),(4) are alarms input, (1) is alarm output, (2) is used as GND.

5 OPERATING INSTRUCTIONS

5.1 CHECK CONNECTION

- The factory default IP address for the IP camera is 192.168.1.168 and the subnet mask is 255.255.255.0. Give your computer an IP address in the same network segment as the IP camera, for example, 192.168.1.69, and the same subnet mask as that of the IP camera.
- Check whether the IP camera is connected and switches on properly by selecting Start > Run, entering "cmd" and pressing ENTER; then enter "ping 192.168.1.168" in the command line window.



Check whether the IP camera is accessible. If the PING command is executed successfully, it means that the IP camera is operating normally and the network is connected properly. If the PING command fails, check the IP address and gateway settings of the PC, as well as the network connection.

5.2 SEARCHING FOR THE DEVICE

- Feedback: The Device Config Tool function may be used to search for the device across network segments. Before running the Device Config Tool, select the local connection icon at the bottom right corner of the desktop;
- Add the IP addresses of several network segments in the TCP/IP local area connection settings (as shown below).
 You can run this tool to search for any device with an IP address in the same network segment.

onnect using:	Internet Protocol Version 4 (TCP	/IPv4) Properties	23	
Preatek PCIe GBE Family Controller	General		Advanced TCP/IP Settings	8
Configu nis connection uses the following items:		d automatically if your network suppo need to ask your network administrate		
🗹 🜉 QoS Packet Scheduler			IP address	Subnet mask
File and Printer Sharing for Microsoft Networks	Obtain an IP address auto		192.168.1.77	255.255.255.0
Internet Protocol Version 6 (TCP/IPv6)	 O Use the following IP address 	\$\$:		
Internet Protocol Version 4 (TCP/IPv4) Link-Layer Tegology Discovery Mapper I/O Driver	IP address:	192 . 168 . 1 . 77	3 📥 🥅	
	Subnet mask:	255 . 255 . 255 . 0	Ac	dd Edit Remove
1.double-dick				
	Default gateway:	192 . 168 . 1 . 1	Default gateways:	
Install Uninstal Propertie	Obtain DNS server addres	s automatically	TCP/IP Address	3 ×
Transmission Control Protocol/Internet Protocol. The defa	O Use the following DNS served	ver addresses:	IP address:	192 . 168 . 4 . 77
wide area network protocol that provides communication across diverse interconnected networks	Preferred DNS server:	202 . 96 . 128 . 86	IP address:	192 . 168 . 4 . 77
			Subnet mask:	255 . 255 . 255 . 0
	Alternate DNS server:			
ОК С	Validate settings upon ex	it 2 Advanced		Add Cancel
		ОК Са	n	

Note:

Device Config Tool uses the Multicast protocol to search for the device across the segments; however, since firewalls prevent multicast data packet traffic, they must be disabled so that the information on the device can be acquired.



1. Run Device Config Tool by double-clicking on the config tool icon.

It will search for and display any online device and its IP address, port number, web port number, number of channels, configured name, device type and version, subnet mask, gateway, MAC address, connection pattern and status.

Search	n U(pgrade	Config					Filt	ration	IP
No.	IP	Media Port	Web Port	Channel	Device Name	Device Type	Device Version	Net Mask	Gateway	MAC
] 1	<u>192.168.1.163</u>	9000	80	4	DVR-04D1	1093/002A	V5.2.0-20160805	255.255.255.0	192.168.1.1	00-23-63-57-82- C6
] 2	192.168.1.180	9000	80	10	720P-HY04N	1093/504N	V7.1.0-20170901	255.255.255.0	192.168.1.1	58- E8-76-01-10-55
3	192.168.1.191	9000	80	4	URMET NVR	1093/900	V6.0.0-20170626	255.255.255.0	192.168.1.1	58- E8-76-01-5B-3E
4	192.168.1.28	9000	80	40	1080P-HY16N	1093/536P-E	V7.1.0-20170114	255.255.255.0	192.168.1.1	00-23-63-63- AE-37
5	192 168 1 172	9988	80	1	CH292H3_16M	IP CAMERA	V2.1.2.2_170703	255.255.255.0	192.168.1.1	00-23-63-61-CE F7
6	192.168.1.45	9988	80	1	IPCAMERA	IPCAMERA	V3.1.3.6_170922	255.255.255.0	192.168.1.1	00-23-63-6C-0
7	10.10.25.156	9988	80	1	CH692H3F-S- AF-2812P	IP CAMERA	V2.1.3.6_171020	255.255.0.0	10.10.0.1	00-23-63-63- B2-93
8	192.168.1.160	9988	80	1	1093/142M4I	IP CAMERA	V2.1.2.2_170330	255.255.255.0	192.168.1.1	58-E8-76-00- D4-58
9	<u>192 168 1 192</u>	9988	80	1	IP CAMERA	IP CAMERA	V3.1.3.6_171208	255.255.255.0	192.168.1.1	00-23-63-6F-44 B3
10	192.168.1.176	9988	80	1	IPCAMERA	IPCAMERA	V3.1.3.6_171208	255,255,255,0	192,168,1,1	00-23-63-68- A7-90

5.3 INSTALLATION OF CONTROLS AND LOGIN TO THE SYSTEM

Before using the IE (Internet Explorer) browser to access the IP camera for the first time, the plug-in components must first be installed, as follows:

Access the IP address of the IP camera to automatically download the controls from it.

Select an option in the plug-in installation pop-up dialogue box to run the installation process.



IPC Plug-In for the 2MP Series

6 LOGIN

6.1 PREVIEW

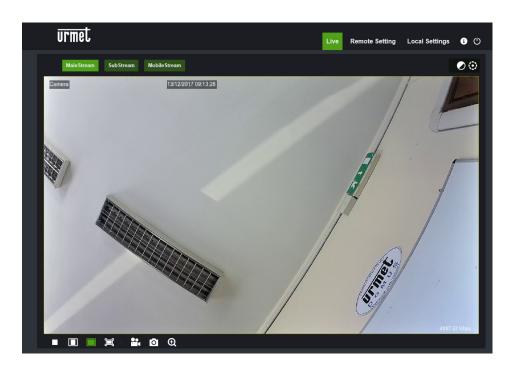
Open IE and enter the IP address of the camera (http://192.168.1.168) to bring up the login window shown below: Login Interface for H.265 IP Cameras



Figure 1

In the login window you can choose a language for the IE client. Enter your username (admin by default) and password (admin by default) and then press OK.

7 LIVE



Some of the buttons in the preview frame are described below.



Button for setting the colour, brightness, contrast, saturation and sharpness of the frame.

: (PTZ control)

Playback

This reads the recording file from the SD card and plays it back through the browser (if SD card support is

provided).

Remote Setting : Access to the device settings menu to customise the settings of various parameters.
Local Settings : For snapshot, video file type and storage path settings.
• • • • • • • • • • • • • • • • • • •
login page.
: Stop/Start Live video.
: Preview frame ratio adjustment, toggling between Original Ratio, Automatic Ratio and Full Screen.
E Preview control buttons - Open Video, Snap, Zoom-In/Out, Sound On/Off,
Microphone (from left to right).
Main Stream Sub Stream Mobile Stream : Dynamic switching of the bit stream for the preview frame.

7.1 PTZ CONTROL





: (PTZ control) select the icon to open the following window:

On Autofocus cameras with AF optics, the PTZ interface will be as follows:



Eight different angles can be selected on the circular control,

- **PTZ Speed**: 0 10 indicates different PTZ speeds,
- **ZOOM** zooms in and out
- FOCUS increases or decreases FOCUS
- **Restore**: resets default settings

On Auto Focus cameras with DF optics, the PTZ interface will be as follows:

PTZ Setting	Option	Value	Explanation
ZOOM Step 1	Zoom	Step/-/+	Manually adjusts zoom (+ zoom in / - zoom out) Step: defines zooming speed
===	Focus	Step/-/+	Manually adjusts focus (+ increase / - decrease) Step: defines focusing speed
FOCUS Step 1		semi ÷ auto ÷	This function is used to customise the camera focusing mode. Possible options are: SEMI: focusing is performed only after the zooming operations are finished.
AF Mode SEMI	AF MODE	MANUAL ÷ OFF	AUTO: focusing is adjusted automatically. MANUAL: focusing is adjusted manually. OFF: focusing and zoom are deactivated. Activate this option after having adjusted focus and zoom as required.
Power Mode	ONE SHOT AF	/	Function not available.
SAVE POSI	TDN AF	on ÷ off	This function, when activate, allows automatic focus adjustment at each day->night or night->day switch.
TDN AF ON T AutoFocus	LENS INIT	/	This re-initialises the optics and obtained optical calibration. To be performed when the camera is installed for the first time and in case of movements with consequent change of the framed picture. IMPORTANT: do not use with AF MODE equal to OFF.
Restore Refresh	POWER MODE	SAVE POSI ÷ OFF ÷ WIDE	This is used to adjust the zoom whenever the camera is switched back on. SAVE POSI: this holds the zoom position set before the camera was switched off. OFF: do not save the settings stored before switch-off. WIDE: the camera is switched on in Wide mode.
	AutoFocus	/	Adjusts focus automatically
	Restore	/	Resets PTZ interface default settings (including focus)
	Refresh	/	Updates the PTZ interface with changes to parameters (including focus)

8 LOCAL SETTINGS

Select Local Settings to access the following dialogue window: here you can set the video storage location, paths for downloading remote files and storing snapshot images, the file type (RF by default, with H265, AVI, MP4 or BMP encoding), video recording duration and screen capture file type (BMP or JPG).

urmet			Live	Playback	Remote Setting	Local Settings	i	С
	Local Settings							
	Record Path	C:\CAMERA\RECOF	RD	ŧ	•			
	Download Path	C:\CAMERA\DOWN	LOAD	i	•			
	Snapshot Path	C:\CAMERA\CAPTU	RE	•				
	File type	RF 🝷	Interval	10 Mi	n			
	Capture Type	BMP 🔻						
		Save						

9 PLAYBACK

Select Playback in Record File, select the corresponding date, then Search to go to the page shown below.



Explanation of the button functions:



Type of recording file: ALL, Normal, IO, Intelligent.

Normal: 24H recording

(IO) alarms: Motion and Alarms.

Intelligent: see the chapter on intelligent video analysis.



: from left to right, Play/Pause, Stop, Advance one frame,

(select once to play one frame), Record, Capture, Download, Zoom, Audio control.



: from left to right, Zoom, Original proportions, Increase scale, Full screen.

10 REMOTE SETTING

10.1 DISPLAY CONFIGURATION

10.1.1 LIVE

	urmet			Live	Playback	Remote Setting	Local Settings	i (Ŀ
Ę	Display	♥ Display ► Live							
	Live	Name	Camera		Ĵ				
	Image Control	Flicker Control Transparency	50Hz						
	Privacy Zone	Show Name							
	ROI	Show Time	— —			-	and the		
E	5 Record		Refresh Save			-			
Ģ	Network					armet	-11		
đ	ý Alarm								
0									
e	System								
¢	Advanced								
6	Intelligent								

Select Remote Settings to open the page shown below (default preview settings page):

Name: name of the IP camera.

Flicker control: choose 50Hz or 60Hz.

Transparency: choose the display transparency of the channel name and time on the preview frame (the lower the value, the greater the transparency).

Show Name: the camera name is displayed.

Show Time: the date and time are displayed.

OSD: the red text on the frame; the channel name and time display can be repositioned by dragging them in the preview frame.

10.1.2 IMAGE CONTROL

Select Image Control in Display to open the following page:

urmet			Live Playba	ack Remote Setting	Local Settings 🚺 🕛
Display	Display Image Control	i i			
Live	IR-CUT Mode	GPIO Auto		V	101121101 / 10 12:05
Image Control	IR-CUT Delay	•]	2		
Privacy Zone	Lens Flip Angle Flip	0			
ROI	Corridor Mode	0			
E	Angle Rotation	0		/	
Q Record	Back Light				(A)
🛞 Network	3D Noise Reduction	Auto			met.
	Level		128		
🖒 Alarm	WDR	8			
Device	AGC	Midd			
	White Balance	Auto			
i System	Shutter	Auto			
🔅 Advanced	Defog Mode	Auto			
Advanced	Refresh Sa	ave Default			
6 Intelligent					

IR-CUT Mode: GPIO Automatic, Colour and Black and White.

IR-CUT Delay: IR-cut switching delay.

Lens Flip: On/Off.

Angle Flip: On/Off.

Corridor Mode: On/Off.

Angle Rotation: 0° or 180°.

Black Light: On/Off.

3D Noise Reduction: Off, Automatic, Manual.

Level: from 0 to 255.

WDR: On/Off.

AGC: OFF, Low, Medium, High.

White Balance: Automatic, Manual, Internal.

Shutter: Automatic, Manual.

Defog Mode: Off, Automatic, Manual.

10.1.1 PRIVACY ZONE

Select Privacy Zone in Display Configuration to open the following page:

urmet	Live Playback Remote Setting Local Settings ()
Display	♦ Display → Privacy Zone
Live Image Control Privacy Zone	Privacy Zone
ROI	
Record	and the second se
🚱 Network	
🛱 Alarm	Delete
Device	
i System	
Advanced	
🎯 Intelligent	

Enable Privacy Zone, and then use the right mouse button to trace rectangles around areas not to be displayed during recording, in screenshots and in Live viewing.

Save when done to keep the settings.

10.1.2 ROI

Select Display to open the following page:

	urmet			Live P	Playback	Remote Setting	Local Settings	i ()
Ē	Display	♥ Display ▶ ROI						
	Display Live Image Control Privacy Zone ROI Record Network Alarm Device System Advanced Intelligent	Display Nol	MainStream 1 Disable worst 25 Refresh Save	• • •			Electron of the second s	

ROI setting procedure:

- 1. Choose a region of application.
- 2. Press and hold the left mouse button and drag out a ROI (only one ROI can be set for each zone),
- 3. Select Save to apply the ROI.

Region ID: Up to 8 ROI zones can be set in one bit stream.

Enable Region: Enable or disable the ROI.

ROI level: Select a bit stream for the ROI from worst (), worse (), bad (), normal (), better () and best ().

Non-ROI frame rate Fps: Set the frame rate outside of the ROI; the smaller the value, the higher the image quality in the ROI. The frame rate range depends on the video standard and the resolution. It varies from 1 to 25 Fps. (Note: Different non-ROI frame rates may be given to different ROIs, but the lowest value among them will be used as the frame rate applied to the non-ROI area on the preview frame.

10.2 RECORD PARAMETERS

10.2.1 REC PARAMETERS

	urmet			Live	Playback	Remote Setting	Local Settings	i	Ċ
Ĩ	Display	Record Rec Parameter	s						
	Record	Stream Mode Record	MainStream						
	Schedule	PreRecord							
	🔅 Network		Refresh Save						
	diarm 🖞								
	Device								
	i System								
	🔅 Advanced								
	6 Intelligent								

Select Rec Parameters in the Record menu to go to page shown below.

This function allows you to control recording, pre-recording and type of recording (main stream and substream).

10.2.2 SCHEDULE



Select Schedule in the Record menu to access the following page:

Example: a grid on the table represents 30 minutes; green indicates normal recording, yellow a movement detection alarm and red a recording alarm. You can set these parameters, according to your needs, to choose different types or times of recording.

10.3 NETWORK

10.3.1 NETWORK

Select Network to open the following page:

	urmet			Live	Playback	Remote Setting	Local Settings	i ()
Ē	Display	Network Network						
٤ā	Record	Туре	DHCP					
8	Network	Client Port	9988					
187	Network	HTTP Port	80					
	Network	IP Address						
	Video Streaming	Subnet Mask						
	video oreaning	Gateway						
	Email	DNS 1						
	DDNS	DNS 2	0.0.0.0					
		UPNP	_					
	IPFilter	Port Range: 1024~6553	5 (Client Port , HTTP Port)					
	RTSP		Refresh Save					
	FTP							
Ŭ	Alarm							
0) 0	Device							
i	System							
¢	Advanced							
¢	Intelligent							

Type: Network connection mode: DHCP (Automatically Acquired), Static (Manually configured) and PPPOE; DHCP (Automatically Acquired) is the default setting.

Client Port: The port for the clients that connect to the IP camera.

HTTP Port: Web port for the IP camera.

IP address: The IP address of the IP camera.

Subnet mast: The subnet mast of the IP camera.

Gateway: The default gateway of the device.

DNS 1: Sets the primary DNS server.

DNS 2: Sets the secondary DNS server.

UPNP: Enables or disables the UPNP function for the device (enabled by default).

Note: To enable the UPNP function, the client port must be set to a value between 1024 and 65535; the client port is used to connect with a mobile phone or other device.

10.3.2 VIDEO STREAMING

Select Video Streaming Setting in the Network Parameter menu to open the following page:

	urmet			Live	Playback	Remote Setting	Local Settings	• U
Ē	Display	Network Video Streami	ng					
ā	Record	Main Stream Sul	oStream MobileStream					
\$	Network Network	Resolution FPS	1920x1080 25					
	Video Streaming	Video Code Type Video Code Level Bitrate Control	H.264 High Profile CBR					
	DDNS	Bitrate Mode Bitrate	User-defined 4096		(256~12288)K	bps		
	IPFilter	Audio						
	RTSP	I Frame Interval	40		(1~100)			
	FTP							
Ü	Alarm							
0==1 0==1	Device							
i	System							
ø	Advanced							
Ċ	Intelligent							

The following bit streams are available by default: Main stream, Substream and Mobile stream.

The resolution, frame rate, video code, encryption level, bitrate control, bitrate modality, bitrate frequency, audio and frame interval can be set for the main stream, the substream and the stream for mobile devices respectively.

Resolution: Sets the resolutions for the respective bit streams: The maximum resolution for the main bit stream is 1920x1080. The maximum resolution for the substream is 704x480. The resolutions for mobile devices are 640x480 and 320×480.

FPS: When the refresh rate is 50Hz, the maximum available frame rate is 25 fps. When the refresh rate is 60Hz, the maximum available frame rate is 30 fps.

Video Code Type: Sets the video encoding (H265/H264) for each bit stream.

Video Code Level:

Bitrate control: Sets the constant or variable bitrate for the stream.

Mode: User-defined or Predefined.

Note: The range of the main bit stream is 256-8192.

The range of the substream is 128-4096.

The range of the mobile bit steam is 8-1536.

Audio: Enables audio for each bit stream.

I frame interval: Sets the interval of a single frame.

10.3.3 E-MAIL CONFIGURATION

Select E-Mail in the Network menu to open the following page for setting up the e-mail service – used with the alarm function to send images to the mail server:

Urm	et					Live	Playback	Remote Setting	Local Settings	i	٢
🖳 Display	•	Network ► Email									
Record		Email Encryption		Disable							
Network		SMTP Port SMTP Server		25							
Video Str	eaming	User Name Password									
Email	_	Sender Receiver1									
DDNS		Receiver2 Receiver3									
RTSP		Interval		3Min							
FTP		Refresh	Save	Test Email	Cancel						
🙇 Alarm											
Device											
 System Advance 											
C Intellige											

E-Mail: Enabling/disabling of the service.

Encryption: The options are Deactivate/SSL/TLS/AUTO.

SMTP Port: The default port number is 25.

SMTP server: Enter the address of the mail server.

User Name: Username of the e-mail sender.

Password: Password of the sending mailbox.

Sender: Address of the sending mailbox.

Receiver1: Address of the first receiving mailbox.

Receiver2 Address of the second receiving mailbox.

Receiver3: Address of the third receiving mailbox.

Interval: Time interval for sending e-mail (1 minute, 3 minutes, 5 minutes, 10 minutes).

Test E-mail: Select this to test whether the mailbox is configured properly by sending a test e-mail to the recipient's mailbox.

The Refresh, Save and Delete buttons are functions to update the page, save it or delete the data entered.

10.3.4 DDNS CONFIGURATION

Select DDNS in the Network menu to open the following page:

DDNS: Dynamic DNS configuration - used with the server to access an Extranet network.

DDNS (Dynamic DNS) is a service used to record a domain name and floating IP address with the DDNS server so that the domain name can be routed towards the IP address even if it is modified in a dynamic IP system.

	urmet				Live	Playback	Remote Setting	Local Settings	i	٩
è	Display	Q Network ► DDNS								
ą	Record	DDNS								
٨	Network	Server Host Name	NO-IP							
	Network	User Name								
	Video Streaming	Password								
	Email		Refresh	Save	Test DDNS					
	DDNS									
	IPFilter									
	RTSP									
	FTP									
Ŭ	Alarm									
0 •••1 0 •••1	Device									
i	System									
ø	Advanced									
Ċ	Intelligent									

DDNS: Enable or disable the function.

Server: The Server options are 3322/DynDNS/NO-IP. Choose the Server address.

Hostname: Enter the name of the active server.

User Name: Name of the user.

Password: User's password

10.3.5 IP FILTER

Select IP Filter in the Network menu to open the following page:

	Display	Ne	twork ► IPFilter					Playback	Remote Setting	Local Settings	•	C
			work - IPPiller									
	Record		Refresh		Add	Del						
۲	Network		Filter model	2	Now only IP co	nnections which I	have been set	up 👻				
	Network		NO.			tdress	E	inable				
	Video Streaming		1		192.10	8.1.165		Z				
	Email											
	DDNS											
	IPFilter											
	RTSP											
Ö	Alarm											
	Device											
6	System											
ø	Advanced											
	Intelligent											

- **Filtering mode:** Three modes are available (Allow all IP connections, Allow only IP connections which have been set up, Do not Allow the IP connections which have been set up).
- Add: This adds an allowed or prohibited IP address.
- **Delete:** This deletes any IP address added previously.
- **Refresh:** this updates the values.
- Save: this saves the set values.

10.3.6 RTSP

Select RTSP in the Network menu to open the following page:

urmet		Live	Playback	Remote Setting	Local Settings	i	Ф
📡 Display							
C Record	RTSPEnable						
Network	RTSP Port 554						
Network	Instruction : rtsp://IP:Port/ch01/A						
Video Streaming	A:0(MainStream), 1(SubStream), 2(MobileStream)						
Email	Refresh Save						
DDNS							
IPFilter							
RTSP							
FTP							
🛱 Alarm							
Device							
i System							
Advanced							
G Intelligent							

- RTSPEnable: Enables or excludes RTSP. RTSP is enabled by default. If disabled, it cannot be found with ONVIF.
- **RTSP Port:** The default port number is 554 and it can be changed by setting another value between 1024 and 65535. Changing this parameter will restart the system.

Operating instructions:

rtsp://IP:Port/ch01/A A:0(Main Stream), 1(Sub Stream), 2(Stream Mobile):

10.3.7 FTP

FTP: the FTP service setting is used with the alarm function to send images or video to the FTP server.

Select FTP in the Network menu to open the following page:

		urmet			Live	Playback	Remote Setting	Local Settings	i	ወ
·	È	Display	♥ Network ▶ FTP							
	ā	Record Network	FTP Enable Server Port							
		Network Video Streaming Email DDNS IPFitter RTSP	Port Username Password Transfer images	21 Refresh Save						
	ŭ ₩ € ©	FTP Alarm Device System Advanced Intelligent								

FTP Enable: Enables or excludes the FTP function.
Server: Enters the address of the FTP server.
Port: FTP service port number; the default number is 21.
Username: The username for access to the FTP service.
Password: The password for access to the FTP service.
Transfer images: Select to allow the sending of images.

10.4 ALARM

10.4.1 MOTION

Select Motion in the Alarm menu to open the following page:

		urmet			Live	Playback	Remote Setting	Local Settings	i	ወ
I	Ē	Display	♀ Alarm ▶ Motion							
	Εā	Record	Enable	—				<u>Example</u>		
	۲	Network	Sensitivity Alarm Out	3						
	Ŭ	Alarm	Latch Time Post Recording	5S 5S						
		Motion	Send Email							
		Alarm	Enable Record	-				ANT -		
		Occlusion Detection		Refresh Save						
8	0] 0]	Device					Clear			
	0	System								
	ø	Advanced								
	¢	Intelligent								

Motion Detection setting procedure:

- 1. Select Enable.
- 2. Click and hold the left mouse button and drag out an area for motion detection.
- 3. Set the motion detection sensitivity (from 1 to 8; the higher the value, the greater the sensitivity).
- 4. Enable Alarm Output, Latch Time (recording time) and Post recoding time.
- 5. Enable Send Mail, a function used with SMTP to enable the sending of e-mail.
- 6. Select Save to apply the settings.

(Note: When any object moves within the target area, a green letter "M" is displayed in the preview frame).

-	I/O AL												
Select Alarm in t	the Ala	rm menu t	to op	en the fo	llowin	g page:							
		urmet					I	Live	Playback	Remote Setting	Local Settings	6	↺
		Display	Alar	m ▶ Alarm									
	٤đ	Record	,	Marm Type	Normal	ly-Open							
	۲	Network		atch Time Send Email	5S								
	Ü	Alarm		Alarm Out	~								
		Motion		Enable Record Post Recording	5 S								
		Alarm											
		Occlusion Detection											
	01 01	Device											
	i	System											
	¢	Advanced											
	Ċ	Intelligent											

Alarm Type: Available values: OFF, Normally-Open, Normally-Closed.

Latch Time: Set the alarm output time (5S,10S, 20S, 30S).

Send E-mail, Alarm Output, Enable Recording.

Post Recording: When Enable Record is checked, the recording delay can then be set (5S, 10S, 20S, 30S).

10.4.3 LENS BLOCKING

Select Lens Blocking in the Alarm menu to open the following page:

i	urmet				Live	Playback	Remote Setting	Local Settings	i (Ŀ
<u> </u>	Display	Alarm > Occlusion Detect	ion							
EQ 1	Record	Enable								
<u>ا (۵)</u>	Network	Sensitivity Send Email	3							
Ű	Alarm		Refresh	Save						
,	Motion									
	Alarm									
	Occlusion Detection									
	Device									
- T	System									
	Advanced									
© 1	Intelligent									

Select Enable to activate the Sensitivity and Send E-Mail options.

Sensitivity: Set the sensitivity level (level 1~6; the higher the value, the greater the sensitivity level). Send E-mail: When enabled, it can be used with SMTP to enable the sending of e-mail.

Mail Linkage: This is disabled by default. When enabled, it can be used with SMTP to enable the e-mail address.

This includes SD Card, Logs and Audio. The respective interfaces and functions are described below.

10.5.1 HDD (WHERE INCLUDED)

Select HDD in the Device menu to access the following page:

		urmet					Live	Playback	Remote Setting	Local Settings	i	С
	Ē	Display	Q Device ► HDD									
	ā	Record	NO.	State		Free / Total (G)	Free Time					
	۲	Network	1 Overwrite		Auto	0M / 29G	0Min +					
	Ŭ	Alarm	Format Hard D	Disk								
	0===1 0===1	Device	NO.		1		*					
		HDD										
		Audio	Refresh	Save								
		Log										
	6	System										
	¢	Advanced										
		Intelligent										
1												

Insert the SD card in the device: the system will automatically detect the total capacity and provide information on the remaining recording time.

Overwrite: when the SD card capacity is full, new recordings overwrite the previous ones (this function is enabled by default).

Format: Formats the SD card.

10.5.2 AUDIO

Select Audio in the Device menu to open the following page:

urmet			Live	Playback	Remote Setting	Local Settings	i ()	
📡 Display	O Device ► Audio							
Record	Enable Audio							
🛞 Network	Output Volume Input Volume							
🛋 Alarm	Audio Code Type	G711A						
Device								
HDD								
Audio								
Log								
i System								
Advanced								
🞯 Intelligent								

Audio setup procedure:

Select the Enable Audio option to access the audio parameters, then set the audio input/output volume (0~10) and select Save to save the set parameters. (Note: the audio option in Streaming Video must be enabled in order to use the audio function).

Refe Rsoluzione 1920x1080 Refe FPS 25 Tipo Codec Video H.264 Livelio Codec Video Profilo Elevato E-mail Controlio Bitrate CBR	
Streaming Video Tipo Codec Video H 264 Livelio Codec Video Profilo Elevato	
Streaming Video Livelio Codec Video Profilo Elevato	
Livello Codec Video Profilo Elevato	
E-mail Controllo Bitrate CBR	
Modalità Bitrate Definito dall'utente	
Bitrate 4096	
Fitro IP Audio	

10.5.3 LOGS

Select Logs in the Device menu to open the following page:

	urmet					Live	Playback	Remote Setting	Local Settings	i ()
Ē	Display	O Device ► Log								
ā	Record	Major Type 🛛 🖌		All Log			Search			
8	Network	Begin	Time	2017 🔻	12 🔻 15 🔻	00 : 00 : 00				
127	Network	End Ti	me	2017 🔻	12 🔻 15 🔻	23 :59 :59				
Ŭ	Alarm	No. Time 1 2017-12-15 15:17 2 2017-12-15 15:15					Log Info			
01 01	Device			17:29			i			
01	Device			13:55			i			
	HDD		3 2017-12-15 15:12:14		System T	ime Modify	i			
	Audio		2017-12-15 15:0	06:48	admin User Quit		i			
_			2017-12-15 15:0	03:53	System T	ime Modify	i			
	Log		2017-12-15 15:0	02:07	System T	ime Modify	i			
6	System		2017-12-15 14:5		Lensco	over End	i			
		8	2017-12-15 14:5			ver Begin	i			
\$	Advanced		2017-12-15 14:5		Lensco	over End	i			
Ċ	Intelligent	10	2017-12-15 14:5	57:07	Lensco	Lenscover Begin i				
		First I	Page Prev 1	2 3 4	56789	10 Next Last				
		Total 1	0 Pages, Goto	ок						

Major Type: Eight types of logs are available: System Logs, Config Logs, Alarm Logs, User Logs, Recording Logs, Storage Logs, Network Logs and All Logs, with the respective Minor Types defined for the various types of Logs. Choose the start and end date/time.

Select "Search" to search for and view the various Logs.

10.6 SYSTEM

System parameters include: General, User and Information. The various interfaces and functions are described below.

10.6.1 GENERAL

Select General in the System menu to open the following page:

i	urmet			l	Live	Playback	Remote Setting	Local Settings	i	ር
Ē	Display	♥ System ▶ General								
ā	Record	System Time	15/12/2017	15 : 44 : 23						
۲	Network	Date Format Time Format	DD/MM/YY 24Hour							
Ŭ	Alarm	ODST ONTP OSynchronize								
01 01	Device	Daylight Saving Time Daylight Time Mode	Week							
i	System	Time Offset Start Time	1Hour Mar 🔻 The last 🔻 Sun	. 🔹 02	• 00:00:					
	General	End Time	Oct 🔻 The last 🔻 Sun		:00 :00					
	Users		Defect							
	Info		Refresh Save	e						
¢	Advanced									
Ċ	Intelligent									

The device time, system time and date/time format contained in the basic information can be manually set and saved. This device has three automatic time setting functions.

DST: Select the Daylight-Saving Time (DST) function to enable the DST correction function.

The device will correct the time based on the set time difference.

NTP: Select the Enable NTP option, enter the address of the synchronisation server, choose a time zone and save the settings. The system will correct the time based on the synchronisation server.

Synchronise: The device will use the PC as a synchronisation server to correct the time.

ODST ONTP OSy	nchronize	DST ONTP Synchronize				
Daylight Saving Time		Enable NTP				
Daylight Time Mode Week 🗸		Server Address	time.windows.com			
Time Offset	1Hour	v	Time Zone	GMT+01:00		
Start Time	Mar 🔻 The last 🝷 Sun. 💌	02 :00 :00		Refresh Save		
End Time	Oct 🔻 The last 🔻 Sun. 🔻	03 :00 :00		Relican Gave		
ODST ONTP OS	nchronize					
System Date	2017-12-15					
Time	15:55:32					
	Refresh Save					

10.6.2 USER CONFIGURATION

Select User in the System menu to open the following page:

urmet					Live Playback	Remote Setting	Local Settings	i ()
Display	♥ System ▶	Users						
C Record	NO.	User Name	Password	Active	User Name	admin		
🛞 Network	1	admin user1	Enable Disable	Enable Disable	Password	••••		
🛱 Alarm		user2	Disable	Disable	Confirm	••••		
Device		user3 user4	Disable Disable	Disable Disable	Active			
i System		user5 user6	Disable Disable	Disable Disable	Password	_		
General				ave				
Users			cellesii S	ave				
Info								
Advanced								
6 Intelligent								

In this section you can set user access rights and the login password.

10.6.3 INFO

Select Info in the System menu to open the following page:

	urmet			Live	Playback	Remote Setting	Local Settings	i	Ф
ی ک ۱ ۱ ۱	UrmeL Display Record Network Alarm Device System General Users Info	♥ System ▶ Info Device ID Device Name Device Type Hardware Version Software Version Software Version IE Client Version MAC Address AF Version P2P ID Refresh Image: Client Version	000000 IP CAMERA IP CAMERA RS-CM-188A V3.1.3.6_171208 V1.0.3.78_171208 00.; 20161 RS'	Live	Playback	Remote Setting	Local Settings	•	C
¢ ©	Advanced Intelligent								

Some system information is displayed in this section, including the device type, MAC address and software version. The QR Code is a P2P ID that can be used by an app.

This includes Firmware Update, Load Default and Maintain. The various interfaces and functions are described below.

10.7.1 SYSTEM UPDATE

Select Firmware Update in the Advanced menu to open the following page:

	urmet			Live	Playback	Remote Setting	Local Settings	0	Ф
Ē	Display	Advanced Firmware Upda	ate						
٢ā	Record	Upgrade file path							
۲	Network								
Ŭ	Alarm		Start						
	Device								
i	System								
ø	Advanced								
	Firmware Update								
	Load Default								
	Maintain								
Ċ	Intelligent								

The update will not be available if the files are not compatible with the target device.

10.7.1 LOAD DEFAULT

Select Load Default in the Advanced menu to open the following page:

	urmet			Live	Playback	Remote Setting	Local Settings	6	ப
Ē	Display	Q Advanced ▶ Load Default							
ā	Record	Display							
۲	Network	Record Network	✓✓						
Ö	Alarm		ork Setting Parameters	. All					
a	Device	Alarm Device	✓✓						
6	System	System							
¢	Advanced	Advanced Intelligent	 						
	Firmware Update		Default All	Save					
	Load Default								
	Maintain								
	Intelligent								

Enable the various options and select Save to restore the default factory parameters.

10.7.2 SYSTEM MAINTENANCE

Select Maintain in the Advanced menu to open the following page:

	urmet			Live	Playback	Remote Setting	Local Settings	1	Ф
Ē	Display	Q Advanced ► Maintain							
[d			Every Week + Sun. + 00 :00						
® Ū									
0 0	Device								
6	System								
¢	Advanced								
	Firmware Update								
	Load Default								
	Maintain								
C	i Intelligent								

10.8 INTELLIGENT

This section briefly describes the intelligent video analysis functions capable of generating specific events that can also be recorded on a remote NVR.

For further details on the use and settings of the intelligent video analysis functions, you can visit the URMET website <u>http://www.urmet.com</u> for series or product codes, the availability of relevant additional material and any firmware updates describing improvements to the intelligent video analysis algorithms.

IMPORTANT NOTE:

- The video content analysis algorithms described in this section are based on an automatic analysis of the scene filmed by the camera device, which is capable of automatically processing the images. For this reason, the algorithms may, in some conditions, generate false alarms or fail to detect certain events. In this sense, therefore, they cannot be considered zero-error-rate analysis systems.
- 2) The efficiency of the video analysis algorithms strictly depends on the level of quality of the image filmed by the camera.
- 3) After activation of any video analysis algorithm, you must wait for a period of 30-60 seconds for initialisation of the function. During this period, the video analysis algorithm is not operational.
- 4) To enable recordings, set the programming in the Schedule menu and ensure that there is available free space in the memory drive.
- 5) The letter **S** (in green) at the bottom centre of the image indicates an intelligent analysis event in progress without video recording. If recording is enabled and the Schedule has been programmed, the letter **S** (in red) will appear at the bottom centre of the image for all intelligent analysis events.
- 6) The following two groups of algorithms: PID / LCD / SOD and PD / FD / CC are mutually exclusive and cannot be activated at the same time.
- 7) When the three algorithms PID / LCD / SOD are activated at the same time, the most recently configured scene has validity.
- 8) The video analysis will not work if the camera is set to corridor mode.
- 9) The intelligent video analysis algorithms may or may not be available, and their number may vary, depending on the model of the device that is connected (e.g.: IP/Fish Eye camera) or being used (e.g.: HVR/NVR).
- 10) Dates and times can be programmed for intelligent video analysis.

10.8.1 SCHEDULE

Select Schedule in the Intelligent menu to access the following event programming page:



10.8.2 DETECTION

The following intelligent video analysis algorithms are available for this range of 1080P H.265 IP cameras: Perimeter Intrusion Detection (PID), Line Crossing Detection (LCD) and Stationary Object Detection.

10.8.2.1 Perimeter Intrusion Detection (PID)

Automatic detection of entry or exit of an object in a specific area of the image, delimited by a manually defined box.

10.8.2.2 Line Crossing Detection (LCD)

This feature allows automatic detection of the crossing (in both directions) of a preset line by a moving object/person. The function is used to generate alarms when the algorithm traces the movement of an object that crosses a line previously defined by the user.

10.8.2.3 Stationary Object Detection (SOD)

This feature allows automatic detection of a change regarding the presence of an object within a preset area. The function is used to generate alarms in response to the "presence" or "removal" of an object in a previously defined area.

11 MOBILE SOFTWARE

Mobile Software is used for the iOS (iPhone, iPad) and Android platforms (Android Smartphone, Tablet).

The following is a description of the Mobile Client Software.

11.1 Smartphone Device

11.1.1 URMET IUVS PLUS MOBILE SOFTWARE

Urmet iUVS plus is a TVCC application for iOS and Android on smartphones, pads and tablets that is compatible with all URMET devices, both IPCam (Codec H265) and DVR/NVR/HVR (all codecs).

Main features:

- Multichannel audio/video live streaming
- Multichannel remote playback
- Double stream playback
- Fisheye Camera support in Live and Playback modes
- Alarm notifications
- Custom single video stream configuration
- Video signal format management 4:3 16:9
- Local playback
- Video signal in portrait or landscape mode
- Device list export function
- Image sharing on social media/remote drives and personal clouds
- PTZ
- Image and Video capture
- Multi-device support

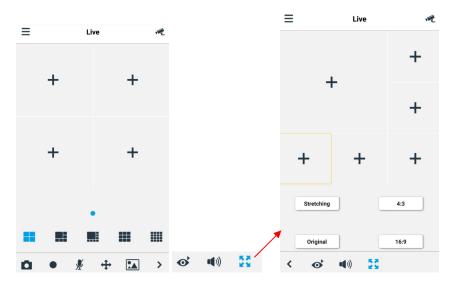
Getting Started

- Download the iUVS app from the Apple Store or Google Play Store and install it.
- Connect your iPhone, iPad, Android phone or Android tablet to the Internet via the 3G network or WIFI.
- Run the application to access the "Live" menu



11.1.1.1 Live

Select "Live" in the main menu for the Live interface, which include the following features: video stream, instant recording and PTZ, etc.



Select to open the device list shown below, then select one of devices in the list: all its channels will open automatically.



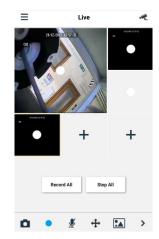
Opening a channel

Selecting a device brings up the list of channels; select a channel, which will be displayed in the main window.



Recording a live video stream

You can record the stream while viewing a video in live mode. Select followed by the channel label to start recording. It will continue recording on the live page once it has started; only the channels that are displayed can be recorded. Recording stops if you close the channel or exit from the live page.



Live video

In live mode, selecting



allows you to select channels individually or all together.

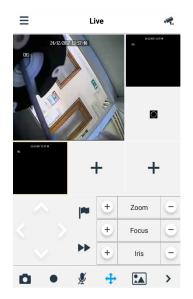


PTZ Control

PTZ is short for Pan-Tilt-Zoom and refers to camera movement options. Select up the PTZ control buttons of the live page.



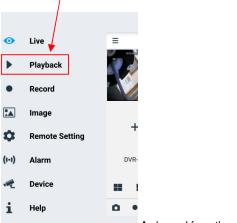
to open PTZ mode; this will bring

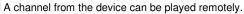


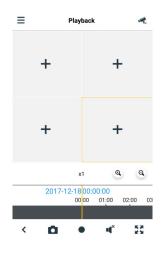
Select the arrows to move it sideways or up and down. The other buttons allow you to zoom, force, operate the aperture, preset, etc.

11.1.1.2 Playback

Select "Playback" in the main menu; the play list will be displayed.

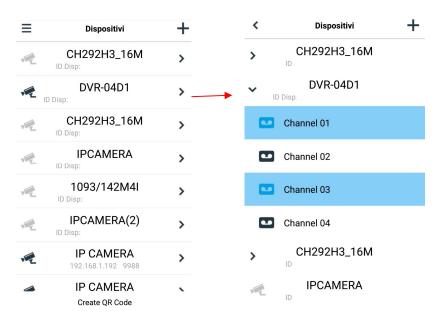






1. Selecting a channel

Select the "Remote Playback" button to open the device list, as shown below; select a channel on a device in the list.



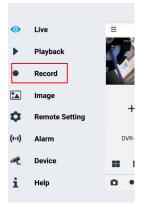
2. Selecting the date

When you have selected a channel, all dates with recordings will be marked with a dot. Select a date to play the recordings from that day.

<	Dispositivi		<	Devices	
2016	11		2016	11	
2017	12	Nitido	2017	12	MainStream
2018	1	Bilanciato	2018	1	SubStream
			3456	7891	11 12 13 (
~ C	CH292H3_16	М	Device	e ID:	U
ID Di	sp:		✓ Device ID:	DVR-04D1	0
Char	nnel 01				
	DVR-04D1			nnel 01	~
> ID Disp:	Director		Cha	nnel 02	0
/	H292H3_16	N	_		\smile
ID			Cha	nnel 03	\bigcirc
ID	IPCAMERA		- Cha	nnel 04	
	1093/142M4	I		iiilei 04	\bigcirc

11.1.1.3 Record

You can record the stream while viewing a video in live mode, as described previously.



11.1.1.4 Images

Images opens a gallery of screenshot pictures.



11.1.1.5 **Remote Settings**

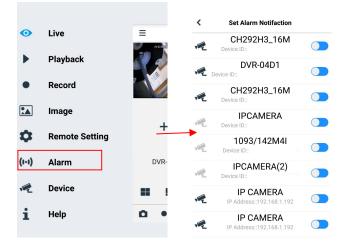
Controls on the remote device can be enabled, such as sending e-mail and enabling recording on the device.

				≡	Re	mote Setting		
				1 Z	CH2 Device	92H3_16N	>	
0	Live		=		D	VR-04D1		
•	Playback			, P	evice ID:		>	
•	Record			1 Z	CH2 Device	92H3_16N	>	
*	Image			NE	IP Device ID::	CAMERA	>	
\$	Remote Se	etting	+	NZ	109 Device ID::	93/142M4I	>	
(1-1)	Alarm		DVR-	NE	IPC Device ID:	AMERA(2)	>	
,	Device			1 E		CAMERA	>	
i	Help		•	, E		CAMERA 68.1.192 9988	>	
						<	IO Control	
		<	Settings			Channel	Channel 01	
			Preview Set			Alarm Type	NO	
						Send Email		
			IO Control			Enable Record		
						Alarm Out		
						Record Channel	Please Select Record Channe	1
				_				

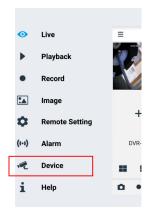
Refresh	Save

11.1.1.6 Alarm

E-mail notification of the devices can be enabled.



11.1.1.7 Device



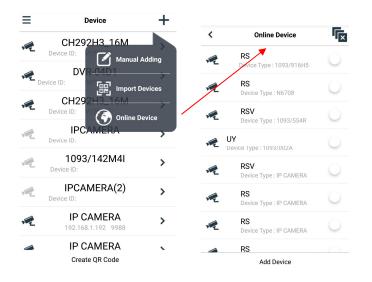
Add or delete a device

"Device" allows you to add or delete a device and edit its properties.

	Menu and "Device" and manually add a	R device	Device	or th	icon at the to	p right o	f the start scree	n to open the inte	erface show
				_					
Ξ	Dispositivi	+		Ξ	Device	+	<	New Devices	Save
NZ	CH292H3_16M ID Disp:	>		, Z	CH292H3_16M Device ID: Manual /	Adding	Device Name:	DVR1	
n ID	DVR-04D1 Disp:	>		D	DVR-04D1	\rightarrow	Login Type:	Device ID	
12	CH292H3_16M	>		NZ.	CH292H3_16M	\rightarrow	Device ID:		
NE	IPCAMERA	>		WZ.	IPCAMERA Device ID:	evice	Media Pen: User Name:	9000 admin	
NE	1093/142M4I ID Disp:	>		WZ.	1093/142M4I Device ID:	>	Password:		
NE	IPCAMERA(2)	>		WZ.	IPCAMERA(2) Device ID:	>	Channels:	8	
· Z	IP CAMERA 192.168.1.192 9988	>		, Z	IP CAMERA 192.168.1.192 9988	>			
	IP CAMERA Create QR Code	`			IP CAMERA Create QR Code	`			

To add a new device, select "+", then Manual Adding, Import Device (via QR Code), Online Device (Device present on network): enter the name of the device, the address (IP, domain name or device ID for the DDNS Urmet account), the port, the user name and password, etc. The channel properties can be obtained from the device.

To add a device using automatic network search:



Choose the device and select "Add Device"

NOTE: the Data Port (i.e. 9000) must be set up in order for the Mobile Software to work properly. If you do not configure the mobile device port, the iUVS Mobile Software will not work.

To delete a device from list, select the name of the device you want to delete, then press the delete button next to the device name.

11.1.1.8 Help

This is a guide with information on the various items in the menus.



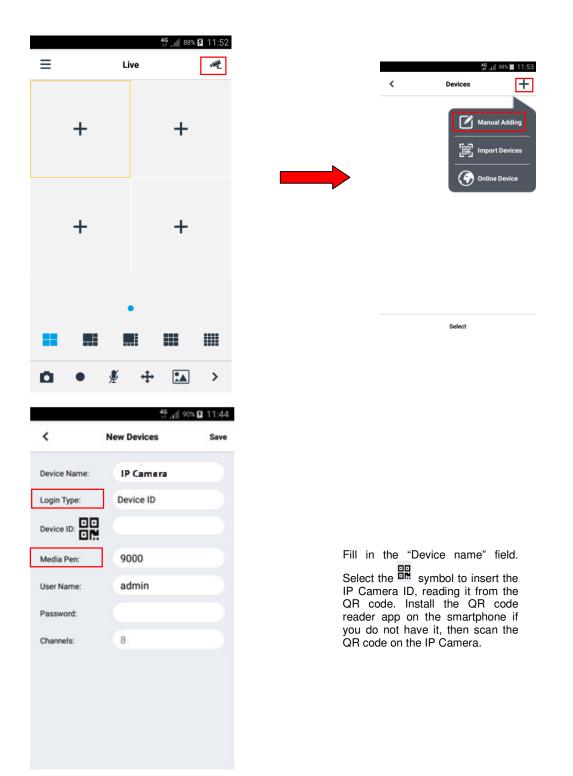
11.2 P2P FUNCTION

Once the IP camera has been configured to the network, to remotely display images on an iPhone or Android smartphone, download the URMET iUVS apps from the online stores.

For viewing on an Apple iPad or Android tablet, download the **iUVSpad** app from the Apple Store or the **iUVStab** app from the Google Play Store.

After the application has been downloaded from the store and installed, the IP Camera can be added and viewed on a smartphone via a P2P connection as follows:

1. Run the "iUVS" app; select "Devices" and then "Add"



	49	11:54			4G 4†	🖌 88% 📋 11:54
< 1	New Devices	Save		≡	Live	, e
Device Name: Login Type:	IP Camera Device ID			300	00.405-2014 00-327.04	1
Device ID:	RSV17010					Ť
Media Pen:	9000	Fill in the "Pas by entering			and I am	-
User Name:	admin	password 00000000), t	(default:			
Password:		"Save" and wa	ait for about	500		
Channels:	8	10 seconds fo LIVE video to a load.		<u>- 175</u>	Constant.	
					•••••	
				Ō	• 🖞 🕂	:

IMPORTANT NOTE:

- In addition to P2P mode, the IP camera can also be remotely viewed on a smartphone via the Urmet DDNS service. To do this, the router must be set for port opening and forwarding.
 To view the IP camera in the local network (LAN), it can be added to the app using its IP address. To know the
- o To view the IP camera in the local network (LAN), it can be added to the app using its IP address. To know the local IP address of the IP camera, see the menu page [→ Network Menu] of the IP camera.

12 TECHNICAL SPECIFICATIONS FOR THE 2MPX FIXED LENS BULLET AND DOME IP CAMERAS

			Descr	iption				
	Items	Bullet IP Camera	Dome IP Camera	Starlight E IP Came		Starlight Dome IP Camera		
		1099/200	1099/300	1099/2	01	1099/301		
	Image Sensor	1/2.9" Progr	essive CMOS	1/2.8"	Progre	ssive CMOS		
	Sensor Type	IMX323 IMX290						
	Video Format		Optional format P/N					
	Minimum Luminance	Colour 0. B/ ¹	F1.2(lour 0.01lux @ AGC ON); B/W 0 ux @ IR ON				
	Lens Mount/Lens Type		3.6 mm F	ixed Lens				
Camera	Viewing angle		H.FOV: 73°			H.FOV: 83°		
Gamera	Shutter Speed		1/5 ~ 1/	20000s				
	Shutter Slowdown		Supp	orted				
	G/N change mode		IR cut filter wi	th auto switc	h			
	Wide Dynamic Range		Digital WDR			120 dB		
	Digital noise reduction		3D [ONR				
	IR illuminator range	1 item (array) / Approx. 30m	18 items (SMD) 1 iten / Approx. 30m Appr		1 item (array) / 18 Approx. 30m Appro			
Standard	Standard Video Compression		H. 265 (Main profil	e)/ H.264/ M	IJPEG			
Compression	Video Compression Rate	8Kbps~ 8Mbps						
	Max. Resolution	2MP (1920x1080)						
Picture	Frame Rate	Mainstream (1-30fps) 1920x1080, 1280x960, 1280x720 Substream (1-30fps) 704x480,640x480,320x240 Mobilestream (1-30fps) 640x480, 320x240						
	Image settings	Rotation, Saturation, Brightness, Contrast, Sharpness, settings can be adjusted via Client Software or Web Browser						
Users	No.: Max. Stream/PC access		1	0				
	E-mail Alarm		YE	ES				
	FTP		Picture or video up	load to FTP	Server			
Software	RTSP		YE	ES				
Functions	P2P		YE	ES				
	NTP, DST, Sync. with PC time		YE	ES				
	ROI		YE	ES				

			Descr	iption				
	Items	Bullet IP Camera	Dome IP Camera	Starlight Bullet IP Camera	Starlight Dome IP Camera			
		1099/200	1099/300	1099/201	1099/301			
	Web/Client/ Mobile	Window	Multi-Brows 11.0 for Windows 7 Safa Urmet UVS C vs 7 O.S. or higher / Iobile Support Soft	and higher/ Firefox ri 6.0 lient Support: MAC O.S. 10.8.0 o	r higher			
SMART capability	Smart analysis	(perimeter intru	YE sion detection, line o	-	object detection)			
Network	Protocols		HTTP, DHCP, DNS, SMTP, NTP, UPnP,					
	Memory	NVR						
	Communication interface	1 RJ45 10M / 100M Ethernet interface						
	System compatibility ONVIF (Ver 2.6)							
	Security	3 video strean	ns, mirror, passworc	I protection, privacy	mask, IP filter			
	Alarm trigger	NO						
	Audio	NO						
Interface	Video Output (CVBS)	NO						
	Protection rating	IP66						
	Protective connector	Waterproof RJ45 connector						
	Reset button		Ν	0				
	SD Card	NO						
	PoE	YES						
	Operating conditions	-20~+50°C						
	Power supply		12 VDC ± 10%	, PoE (802.3af)				
General Specifications	Power consumption	2W(D) / 3.8W(N)	1.7W(D)/ 4.7W(N)	2W(D) / 3.8W(N)	1.7W(D) / 4.7W(N)			
	Dimensions (WxHxD or ØxH mm)	150x76,5x76	Ø90x85	150,5x76,5x76	Ø90x85			
	Weight (g)	455	375	455	375			

13 TECHNICAL SPECIFICATIONS FOR THE 2MPX VARIFOCAL BULLET AND DOME IP CAMERAS

		Descr	ription			
	Items	Bullet IP Camera	Dome IP Camera			
		1099/202	1099/302			
	Image Sensor	1/2.9" Progre	essive CMOS			
	Sensor Type	IMX	(323			
	Video Format	Optional f	ormat P/N			
	Minimum Luminance	Colour 0.1lux @ F1.2(AGC	C ON), B/W 0 lux @ IR ON			
	Lens Mount/Lens Type	Varifocal 2	.8 ~ 12 mm			
Camera	Viewing angle	H.FOV:	104 ~ 31°			
	Shutter Speed	1/5 ~ 1/	/20000s			
	Shutter Slowdown	Supp	ported			
	G/N change mode	IR cut filter wi	ith auto switch			
	Wide Dynamic Range	Digita	IWDR			
	Digital noise reduction	3D I	DNR			
	IR illuminator range	40 items (SMD) / Approx. 40m				
Standard	Standard Video Compression	H. 265 (Main profile)/ H.264/ MJPEG				
Compression	Video Compression Rate	8Kbps~	· 8Mbps			
	Max. Resolution	2MP (19)	20×1080)			
Picture	Frame Rate	Mainstream (1-30fps) 1920x1080, 1280x960, 1280x720 Substream (1-30fps) 704x480, 640x480, 320x240 Mobilestream (1-30fps) 640x480, 320x240				
	Image settings	Rotation, Saturation, Brightness, Contrast, Sharpness, settings can be adjusted via Client Software or Web Browser				
Users	No.: Max. Stream/PC access	1	0			
	E-mail Alarm	YE	ES			
	FTP	Picture or video up	load to FTP Server			
	RTSP	YE	ES			
	P2P	YE	ES			
Software Functions	NTP, DST, Sync. with PC time	YE	ES			
	ROI	YE	ES			
	Web/Client/ Mobile	YES Multi-Browser Support: Internet Explorer 11.0 for Windows 7 and higher/ Firefox Mozilla up v.51/ Safari 6.0 Urmet UVS Client Support: Windows 7 O.S. or higher / MAC O.S. 10.8.0 or higher Mobile Support Software: (iOS, Android)				

		Descript	ion				
	Items	Bullet IP Camera	Dome IP Camera				
		1099/202	1099/302				
SMART capability	Smart analysis	YES (perimeter intrusion detection, lin detectio					
Network	Protocols	TCP/IP, HTTP, DHCP, DNS, DDNS, RTP/RTSP, PPPoE, SMTP, NTP, UPnP, SNMP, HTTPS, FTP					
	Memory	SD Card, NVR	NVR				
	Communication interface	1 RJ45 10M / 100M E	thernet interface				
	System compatibility	ONVIF (Ve	er 2.6)				
	Security	3 video streams, mirror, password p	rotection, privacy mask, IP filter				
	Alarm trigger	1 alarm input, 1 alarm input	NO				
	Audio	1 audio input, 1 audio output	NO				
Interface	Video Output (CVBS)	YES	NO				
	Protection rating	IP66					
	Protective connector	Waterproof RJ45 connector					
	Reset button	YES	NO				
	SD Card	Supports up to 256GB (not included in supply)	NO				
	PoE	YES					
	Operating conditions	-20∼+50°C					
General	Power supply	12 VDC ± 10%, P	oE (802.3af)				
Specifications	Power consumption	1.5W(D) / 4.4W(N)	1.8W(D) / 4.9W(N)				
	Dimensions (WxHxD or ØxH mm)	239,5x89x86,5	Ø113x151				
	Weight (g)	870	895				

14 TECHNICAL SPECIFICATIONS FOR 2MPX DIRECT FOCUS MOTORISED LENS BULLET AND DOME IP CAMERAS

			Description				
	Items	Starlight Bullet IP Camera	Starlight Dome IP Camera	Vandal Dome IP			
		1099/203	1099/303	1099/304			
	Image Sensor	1/2.8" Progr	essive CMOS	1/2.9" Progressive CMOS			
	Sensor Type	IM	X290	IMX323			
	Video Format		Optional format P/N				
	Minimum Luminance	Colour 0.01lux @ F1.2 IR	Colour 0.1lux @ F1.2(AGC ON); B/W 0 lux @ IR ON				
	Lens Mount/Lens Type	2	2.8 ~ 12 mm (Motorised D	DF)			
Camera	Viewing angle	H.FOV:	109 ~ 32°	H.FOV: 104 ~ 31°			
	Shutter Speed		1/5 ~ 1/20000s				
	Shutter Slowdown		Supported				
	G/N change mode		ch				
	Wide Dynamic Range	12	0 dB	Digital WDR			
	Digital noise reduction		3D DNR				
	IR illuminator range	40 items (SMI	0) / Approx. 40m	20 items (SMD) / Approx. 40m			
Standard	Standard Video Compression	H. 265 (Main profile)/ H.264/ MJPEG					
Compression	Video Compression Rate		256K-8M				
	Max. Resolution	2MP (1920* 1080)					
Picture	Frame Rate	Mainstream (1-30fps) 1920x1080, 1280x960, 1280x720 Substream (1-30fps) 704x480, 640x480, 320x240 Mobilestream (1-30fps) 640x480, 320x240					
	Image settings		-				
Users	No.: Max. Stream/PC access		3D DNR SMD) / Approx. 40m 20 items (SMD) Approx. 40m 265 (Main profile)/ H.264/ MJPEG 256K-8M 2MP (1920* 1080) Mainstream (1-30fps) 1920x1080, 1280x960, 1280x720 Substream (1-30fps) 704x480, 640x480, 320x240 Mobilestream (1-30fps) 640x480, 320x240 Saturation, Brightness, Contrast, Sharpness, be adjusted via Client Software or Web Browser 10 YES cture or video upload to FTP Server YES				
	E-mail Alarm		YES				
	FTP	Pictur	e or video upload to FTP	Server			
Software	RTSP						
Functions	P2P		YES				
	NTP, DST, Sync. with PC time		YES				
	ROI		YES				

			Description				
	Items	Starlight Bullet IP Camera	Starlight Dome IP Camera	Vandal Dome IP			
		1099/203	1099/303	1099/304			
	Web/Client/ Mobile	L Windows 7 O.	Multi-Browser Suppor for Windows 7 and high v.51/ Safari 6.0 Irmet UVS Client Suppor S. or higher / MAC O.S. Support Software: (iOS	er/ Firefox Mozilla up to ort: 10.8.0 or higher			
SMART capability	Smart analysis	(perimeter intrusion de	YES etection, line crossing det	tection, object detection)			
Network Protocols TCP/IP, UDP, RTP/RTCP, RTSP, HTTP, SMTP, DNS, DDNS FTP, NTP, PPPOE, UPNP							
	Memory		SD Card, NVR				
	Communication interface	1 RJ45 10M / 100M Ethernet interface					
	System compatibility	ONVIF (Vers. 2.6)					
	Security	3 video streams, mir	ror, password protection	, privacy mask, IP filter			
	Alarm trigger	1	alarm input, 1 alarm out	put			
	Audio	1 audio input, 1 audio output					
Interface	Video Output (CVBS)	YES					
	Protection rating	IP66					
	Protective connector	Waterproof RJ45 connector					
	Reset button		YES				
	SD Card	Supports up to 256GB (not included in supply)					
	PoE	YES					
	Operating conditions	-20∼+50°C					
General	Power supply	12	2 VDC ± 10%, PoE (802.	3af)			
Specifications	Power consumption	1.5W(D) / 4.4W(N)	1.8W(D) / 4.9W(N)	2.5W(D) / 6.3W(N)			
	Dimensions (WxHxD or ØxH mm)	239,5x89x86,5	Ø113x151	Ø147x117			
	Weight (g)	870	895	1010			

15 MAXIMUM RECORDING TIME WITH SD CARD

15.1 REF. 1099/202 - REF. 1099/203 - REF. 1099/303 - REF. 1099/304

The following resolution options can be selected for Main Stream recording:

- > "1080P", "960P" or "720P" for IP cameras with H.265 coding
- > "1080P", "960P" or "720P" for IP cameras with H.264 coding

***IMPORTANT NOTES**

- > Bandwidth and SD card duration can vary greatly, depending on the scene being recorded.
- The following tables show the approximate time needed to fill the SD Card when the IP channel records video only (i.e. no audio) at the resolution and frame rate selected.

	1 channel recording with 1080P resolution (1920x 1080) and H.265 Coding										
Variables	Variables to be set Results		ults	Results		Results		Results		Results	
Bitrate (Kbps)	Frame rate (fps)	SD 16GB (hours)	SD 16GB (days)	SD 32GB (hours)	SD 32GB (days)	SD 64GB (hours	SD 64GB (days)	SD 128GB (hours)	SD 128GB (days)	SD 256GB (hours)	SD 256GB (days)
2560	24-25	7.19	0.30	20.76	0.86	47.88	2.00	102.14	4.26	210.64	8.78
2048	20-23	8.99	0.37	25.94	1.08	59.85	2.49	127.67	5.32	263.30	10.97
1664	16-19	11.06	0.46	31.93	1.33	73.66	3.07	157.13	6.55	324.07	13.50
1280	12-15	14.38	0.60	41.51	1.73	95.76	3.99	204.27	8.51	421.28	17.55
1024	9-11	17.98	0.75	51.89	2.16	119.70	4.99	255.34	10.64	526.61	21.94
768	6-8	23.97	1.00	69.18	2.88	159.61	6.65	340.45	14.19	702.14	29.26
512	4-5	35.96	1.50	103.78	4.32	239.41	9.98	510.68	21.28	1053.21	43.88
384	1-3	47.95	2.00	138.37	5.77	319.21	13.30	680.90	28.37	1404.28	58.51

	1 channel recording with 1080P resolution (1920x 1080) and H.264 Coding											
Variables to be set		Results		Results		Results		Results		Results		
Bitrate (Kbps)	Frame rate (fps)	SD 16GB (hours	SD 16GB (days)	SD 32GB (hours)	SD 32GB (days)	SD 64GB (hours	SD 64GB (days)	SD 128GB (hours)	SD 128GB (days)	SD 256GB (hours)	SD 256GB (days)	
4096	24-25	4.49	0.19	12.97	0.54	29.93	1.25	63.83	2.66	131.65	5.49	
3072	20-23	5.99	0.25	17.30	0.72	39.90	1.66	85.11	3.55	175.54	7.31	
2560	16-19	7.19	0.30	20.76	0.86	47.88	2.00	102.14	4.26	210.64	8.78	
2048	12-15	8.99	0.37	25.94	1.08	59.85	2.49	127.67	5.32	263.30	10.97	
1536	9-11	11.99	0.50	34.59	1.44	79.80	3.33	170.23	7.09	351.07	14.63	
1280	6-8	14.38	0.60	41.51	1.73	95.76	3.99	204.27	8.51	421.28	17.55	
1024	4-5	17.98	0.75	51.89	2.16	119.70	4.99	255.34	10.64	526.61	21.94	
768	1-3	23.97	1.00	69.18	2.88	159.61	6.65	340.45	14.19	702.14	29.26	

	1 channel recording with 960P resolution (1280x960) and H.265 Coding											
Variables	Variables to be set		Results		Results		Results		Results		Results	
Bitrate (Kbps)	Frame rate (fps)	SD 16GB (hours	SD 16GB (days)	SD 32GB (hours)	SD 32GB (days)	SD 64GB (hours	SD 64GB (days)	SD 128GB (hours)	SD 128GB (days)	SD 256GB (hours)	SD 256GB (days)	
2048	24-25	8.99	0.37	25.94	1.08	59.85	2.49	127.67	5.32	263.30	10.97	
1792	20-23	10.27	0.43	29.65	1.24	68.40	2.85	145.91	6.08	300.92	12.54	
1536	16-19	11.99	0.50	34.59	1.44	79.80	3.33	170.23	7.09	351.07	14.63	
1280	12-15	14.38	0.60	41.51	1.73	95.76	3.99	204.27	8.51	421.28	17.55	
1024	9-11	17.98	0.75	51.89	2.16	119.70	4.99	255.34	10.64	526.61	21.94	
768	6-8	23.97	1.00	69.18	2.88	159.61	6.65	340.45	14.19	702.14	29.26	
512	4-5	35.96	1.50	103.78	4.32	239.41	9.98	510.68	21.28	1053.21	43.88	
256	1-3	71.92	3.00	207.55	8.65	478.82	19.95	1021.35	42.56	2106.42	87.77	

	1 channel recording with 960P resolution (1280x960) and H.264 Coding											
Variables to be set		Results		Results		Results		Results		Results		
Bitrate (Kbps)	Frame rate (fps)	SD 16GB (hours)	SD 16GB (days)	SD 32GB (hours)	SD 32GB (days)	SD 64GB (hours)	SD 64GB (days)	SD 128GB (hours)	SD 128GB (days)	SD 256GB (hours)	SD 256GB (days)	
2048	24-25	8.99	0.37	25.94	1.08	59.85	2.49	127.67	5.32	263.30	10.97	
1792	20-23	10.27	0.43	29.65	1.24	68.40	2.85	145.91	6.08	300.92	12.54	
1536	16-19	11.99	0.50	34.59	1.44	79.80	3.33	170.23	7.09	351.07	14.63	
1280	12-15	14.38	0.60	41.51	1.73	95.76	3.99	204.27	8.51	421.28	17.55	
1024	9-11	17.98	0.75	51.89	2.16	119.70	4.99	255.34	10.64	526.61	21.94	
768	6-8	23.97	1.00	69.18	2.88	159.61	6.65	340.45	14.19	702.14	29.26	
512	4-5	35.96	1.50	103.78	4.32	239.41	9.98	510.68	21.28	1053.21	43.88	
256	1-3	71.92	3.00	207.55	8.65	478.82	19.95	1021.35	42.56	2106.42	87.77	

16 APPENDIX

16.1 ROUTER PORT FORWARDING

To remotely view the IP Camera through the Internet, you must first set the web port and client port of IP Camera.

Taking a Cisco router as an example:

The IP address of the IP camera is 192.168.1.168, the web port is 8000 and the client port is 9988.

	Wireless-N Home Router									
Applications & - Gaming	Setup Wireless			rictions ange Trigger	Applications & Gaming	Administration Z	Statu QoS			
Port Range Forwarding			1		1					
Application Name	Start ~ End Port 9988 to 9988	Protocol Both V	To IP Address	Enabled		Help				
	9988 to 9988 8000 to 8000	Both V	192.168.1.168 192.168.1.168							
	to	Both V	192.168.1.							
	to	Both 🗸	192.168.1							
	to	Both 🛩	192.168.1							
	to	Both 🗸	192.168.1							
	to	Both 💙	192.168.1.							
	to	Both 🛩	192.168.1.							
	to	Both 💙	192.168.1.							
	to	Both V	192.168.1							

• Internet Explorer cannot load and install plug-ins.

- 1. Possible cause: IE security level is set too high. Solution: Set IE security level to the minimum level.
- After updating, I cannot access the IP Camera through Internet Explorer.
 - 1. Solution: Clear the IE cache as follows: open IE Tools, select Internet Options, select the 2nd option under "Delete Files" (Temporary Internet Files), click "Delete all offline content" and click OK. Access the camera once again.

• Why am I unable to access the IP Camera through IE?

- 1. Possible cause 1: network fault. Solution: connect the PC to the Internet and check whether network access is normal. Check that there are no problems with cable connection or network problems so that the two devices can ping each other.
- Possible cause 2: the IP address is occupied by other devices. Solution: Disconnect the IP camera from the network, connect the IP camera directly to the PC and set the device IP address.
- 3. Possible cause 3: the IP address belongs to a different mask. Solution: check the settings of the IP address, the subnet mask address, and the gateway.
- 4. Possible cause 4: the physical address of the network conflicts with that of the IP camera. Solution: change the physical address of the IP camera.
- Possible cause 5: the web port has changed.
 Solution: contact the network operator to obtain the port information.

• The PC client cannot connect to the front-end video

1. Solution: check that the IP camera video can be normally viewed in IE, that the device can be accessed by the PC client software and that the device parameters on the client PC are set correctly.

• The mobile client cannot connect to the front-end video

- Possible cause 1: mobile stream is not enabled. Solution: enable mobile stream.
- 2. Possible cause 2: the mobile port number was not entered correctly.
- Solution: the mobile client software port number is 9988 and that of the third-party client is 8800. 3. Possible cause 3: the video streams connections exceed the maximum limit.
- Solution: reduce the video stream connections on the device.

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